

Compliments and Complaints October 2018 - March 2019

	Verbal Compliments	No.	Verbal Complaints	No.
Thame Town Council	Art Crawl French Market Thame Remembers/TTC Poppies Project Town Hall as a Planning Inquiry venue Remembrance Service Maintenance Team - assistance with Carols around the Xmas tree	3 1 28 2 21 1		
		56		0
South Oxfordshire District Council	BIFFA- Lady Street Cleaner	1	Lights not working in Co-op (SODC) car park Dog fouling	21 1
		1		22
Oxfordshire County Council			Park Street speed bump height Street lights not working Overgrown footpaths Town Centre pavements uneven Potholes	11 4 1 4 19
				39
OTHER	Kimblewick Hunt	2	Illegal parking in Town Centre (TVP) French Market - litter Big Issue seller Kimblewick Hunt Taxi issues	10 1 6 17 81
		2		115
	Compliments	No.	Complaints	No.
TTC Twitter (@ThameTC)	Great support by TTC for launch of Thame Buzz (business networking event) Thanks for sharing / posting information House poppies - "wonderful and thought-provoking" "lovely idea" Remembrance Service - "excellent organisation" Christmas Lights Switch-On event - "lovely festive atmosphere" Commonwealth Flag Town Awards - 'a fabulous evening'	1 2 2 2 2 1 1	Charter Fair flyposting in the town - "OTT" Dogs attacking sheep by River Thame Proper cycle route to H&TP needed before 2034 (referencing SODC Local Plan) Cars parking on double yellows on Southern Rd by Rising Sun, causing traffic problems	1 2 1 1
		11		5
Christmas in Thame Facebook	Lantern Parade - "fabulous" Reindeers Christmas Event programme - "great" "exciting" Well done to everyone involved in this "mammoth organisation"	1 1 2 1	Not as good as it looks	1
		5		1
Thame Town Awards Facebook				
		0		0

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